

Off-Ice Volunteers - Team Roles and Responsibilities Manual

The following manual is meant to help outline the roles and responsibilities of each off-ice volunteer position for each team. The following is a guideline that parents can read over to understand their generic roles and responsibilities.

Team Level Roles that Fulfill BVHS Bond Requirements

- Head Coach
- Assistant Coaches
- Assistant Goalie Coach

* Please note that all Head Coaches, Assistant Coaches and Assistant Goalie Coaches must complete at least 12 hours of evaluation in September*

The team Manager and Treasurer cannot be the spouse of the Head Coach. This ensures transparency and helps to alleviate any conflict of interest and or nepotism.

Team Level Roles that Do Not Fulfill BVHS Bond Requirements

- Manager
- Assistant Manager
- Treasurer
- Jersey Parents
- Fundraising Coordinator
- Assistant Fundraising Coordinator
- Tournament Coordinator
- Social Events Coordinator
- Team Snap Manager
- U9 – U18 - Score Clock, Game Sheet and Penalty Box Volunteers
- Scorekeeper, Timekeeper, and Penalty Box Personnel

Team Manager

The Team Manager is a central figure in creating the flow of communication – not only within the team (players, parents and coaches), but between the team and all support systems such as the Bow Valley Hockey Society and the Hockey Calgary League Chairs. The manager is responsible for ensuring all the off-ice tasks are completed. This does not mean the manager has to do it all; he or she needs to make sure that it gets done via delegation. Also, it should be noted that some coaches will take on some of the activities that the manager is normally responsible for overseeing.

By taking on the operational aspects of the team, the manager enables the coach to focus on player development and on-ice instruction to provide the players with rewarding hockey experiences. The BVHS Managers Manual helps to outline the specific duties for our Managers, as well as helps to direct Managers in operating one of our BVHS Teams.

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Assistant Manager

The assistant manager will assist the Manager with a variety of managerial duties, and the two will work in synergy with one another throughout the season. A strong manager will delegate specific duties to his or her assistant manager to ensure the position doesn't become overwhelming throughout the season.

Treasurer

The team Treasurer will look after the administration and tracking of all finances for the team. Specific duties of the Treasurer are outlined in the Team Managers Manual. This person should have a basic understanding of accounting.

Jersey Parents

Each BVHS team is required to have two jersey parents who look after ensuring the jerseys get to each game, as well as ensure they are washed after each game. The Jersey parents will need to ensure they are committed to the team and they will be at every game. The jerseys should always be washed in cold water and should always be hung up to dry. The jersey parents should always bring both sets of jerseys to every game.

Fundraising Coordinator

Each team that wishes to do fundraising should designate a Fundraising Coordinator for their team. This person proposes ideas for the team to do as fundraisers, and then once voted upon by teams they would take the lead role in administering and running the team's fundraising events. This person would work in conjunction with the team manager, and treasurer to ensure that everything gets tracked properly. The Fundraising Coordinator would also look after emailing the team the information and expectations for each family etc.

Social Coordinator

The Social Coordinator looks after setting up team events, and social events like the team and or parent parties etc. This person will have an outgoing personality and should be organized and a good communicator. This person will look after ensuring the details for these types of events get passed on to the Team Manager who in return sends out the details to the team.

Tournament Coordinators

The Tournament Coordinators are responsible for looking at getting their teams into tournaments throughout the course of the season. Tournaments are extremely hard to get into, so the coordinator has to be on top of tournaments and do their best to get their team into the number of tournaments that were voted on at the start of the season. The tournament coordinator will work closely with the Head Coach and Manager to ensure they get into tournaments that will be competitive for the team. They will also work in conjunction with the Treasurer and Manager to ensure that payments and any required info are sent to the Tournament Hosts in a timely fashion.

Off-Ice Equipment Coordinators (U7)

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The off-ice equipment coordinators for the U7 Age Group will look after ensuring the dividers and U7 nets get put on and off the ice for every U7 ice time. They will ensure everything gets put back properly and in an orderly fashion. They will need to be available 15 minutes before and 15 minutes after each ice time.

Timekeeper, Scorekeeper and Penalty Box Personnel

For community hockey, the home team must supply four off-ice officials for all games. The home team will be responsible for the timekeeper, scorekeeper and both penalty boxes. All off-ice officials are responsible for conducting their duties in a manner that displays sportsmanship and shows fair play and respect to all participants. As neutral off-ice officials assisting the referee in the proper conduct of the game, they are significant contributors to the management of the game. Should their behavior warrant disciplinary action they may be relieved of their duties by the referee or other Hockey Calgary officials.

Timekeeper - The timekeeper looks after the operation of the score clock. We have user manuals on the BVHS website under the Managers section that will help users understand how to operate the score clocks.

Scorekeeper- The scorekeeper is responsible for updating the game sheet with all the pertinent details from the game. There is an [HC Manual](#) that outlines how to update the game sheets.

Penalty Box Personnel- The penalty box personnel will be responsible for opening and closing the gates for penalties.