



BVHS Volunteer Policy 2026-2027



Many of our members may not realize the significant amount of volunteer support required to operate a successful and high-quality hockey program. The Volunteer Bond was introduced to encourage participation and help ensure the continued success of our association. The time commitment is reasonable, and every contribution is both valuable and greatly appreciated by the entire BVHS community. As a society, we rely on countless volunteer hours to continue providing a positive, supportive, and rewarding environment for our players, coaches, and families. We ask each family to contribute and do their part in supporting the association.

All BVHS members are required to participate in society-level volunteer roles and activities, or they may choose to pay out the Volunteer Bond in support of BVHS operations as a non-profit, volunteer-driven organization. Participation in society-level volunteer requirements does not replace or exclude involvement with your child's individual team activities and responsibilities.

The majority of volunteer support is required during September and early October as we conduct our evaluation process. Having sufficient volunteer participation during this time is essential to the success of our organization.

Volunteer opportunities following evaluations are extremely limited and will be offered only on an as-needed basis. Once evaluations have been completed, volunteer hours can no longer be guaranteed. To avoid your credit card being charged for the volunteer bond, please ensure all required volunteer hours are completed during the evaluation process.

SOCIETY LEVEL volunteering includes the following list, which isn't necessarily exhaustive:

- a) Head Coach or Assistant Coach for the season – **This requires minimum 12 hours for a every BVHS family** as an evaluator or doing on-ice support for the timed skills sessions, pathways, etc.
- b) Volunteer Coordinator Role
- c) Age Group Coordinator Role
- d) Evaluation Support Shifts - Minimum 12 hours for a BVHS family fulfilling various roles. For ex. Bench Support, Dressing Room Supervisor, Registration table, etc.
- e) Hockey Calgary League Chair

All families, whether registering a single player or multiple players, are required to complete a total of 12 volunteer hours to fulfill their society-level volunteer bond obligation. In addition, any coaches who do not complete their 12 required volunteer hours as an evaluator or on-ice helper during the month of September will not be rostered and put onto a team unless the respective team is short coaches.

While we recognize the significant time and effort the Team Manager requires, it is essential that BVHS secures enough volunteers to successfully operate the evaluation process each season. Therefore, the Team Manager will not, once again, fulfill the volunteer bond. Recruiting sufficient volunteers has become increasingly challenging, and as a result, we are separating society-level volunteer requirements from team-level roles to ensure evaluations can continue to run effectively without increasing hockey fees.

Families who wish to opt out of volunteering may choose to pay out their Volunteer Bond during registration at a cost of \$500. This option is available only at the time of registration. Please do not select the payout option unless you are certain you will not be volunteering, as refunds or credits will not be issued under any circumstances.

A \$500 Volunteer Bond commitment per child will be secured during registration. Families who do not fulfill their volunteer obligations will have the applicable Volunteer Bond amount charged to the credit card used



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during registration at the end of the season. Compliance with the Volunteer Bond program is mandatory in order to remain a BVHS member in good standing. New this season, Volunteer Bonds will no longer be collected by cheque. Instead, the credit card on file at the time of registration will be used for any applicable charges.

New this season, BVHS will be utilizing an official volunteer tracking system through SportsHelper, where all Society Level volunteer hours will be logged and applied toward each family's Volunteer Bond requirement.

All prospective Head Coaches and Assistant Coaches are required to complete a minimum of 12 Society Level volunteer hours per BVHS family (single or multi-player) during evaluations as part of the coaching application process or they will not be rostered to a team. Head Coaches will be selected and appointed in accordance with BVHS coaching application guidelines. Assistant Coaches and Goalie Coaches will be appointed by the BVHS Coach Selection Committee. Team Managers will be selected by the Director of Volunteers and/or the BVHS Coach Selection Committee.

Coaches who do not complete the required 12 Society Level volunteer hours will have their credit card charged for the Volunteer Bond at the conclusion of the season.

# of Players/Family	Volunteer Hours	Bond Status
1 Player	12+ hours	Credit card NOT CHARGED
1 Player	Under 12 hours	Credit card CHARGED
2 or More Players	12+ hours	Credit card NOT CHARGED

To sign up for on-ice volunteer opportunities for coach applicants, or off-ice Society Level volunteer opportunities, please visit the [Bow Valley Hockey Society website](#) and navigate to the Volunteer Opportunities tab.

Please be advised, this season, if a volunteer has two no show's to their scheduled volunteer shifts; their Volunteer Bond payment will be processed.

Please note that Team Level volunteering does not count toward the Society Level Volunteer Bond requirement; however, it remains essential to ensuring a positive and successful season for all players. Team Level volunteer roles may include, but are not limited to:

- Team Manager
- Jersey Parents (2)
- Treasurer
- Fundraising Coordinator
- Tournament Coordinator
- Social Events Coordinator
- Off-Ice Officials (timekeeper and scorekeeper for games)
- Assisting with team tournament